

Remarks

Claims 21 and 25-33 remain in the application. Claims 21, 25 and 26 have been amended.

The Examiner has attached an Examiner's amendments to claims 21 and 29 together with the Notice of Allowance of July 8, 2005. Claims 34-57 were cancelled.

After reviewing the Examiner's amendment, applicants determined that additional amendments should be made to claims 21, 25 and 26 to correct for additional changes consistent with the changes made by the Examiner, correct the dependency of claim 26, and to correct minor grammatical errors. The claims as presented in this amendment have incorporated the Examiner's amendments (as shown as previously presented) and show the proposed additional amendments in strike out and underlining format. It is submitted that the proposed changes are necessary to correct obvious errors. The amendments do not require additional searching or examination. Nor do the amendments affect the allowability of the claims. It is clear that most of the changes are necessitated by the changes introduced by the Examiner's amendment.

In addition, applicants disagree with the Examiner's statement of allowance, and would like to state for the record the following reason for allowance:

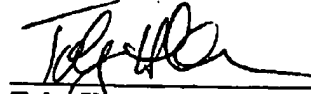
Ljungqvist and Kassan fail to teach speaker-independent speech recognition analysis for determining the claimed states of conversation and conditional responses in an automated outbound telephone call.

In summary, therefore, all of the claims, claims 21 and 25-33, as now presented are believed to be patentable over the cited prior art. Applicants encourage the Examiner to call the undersigned if any questions arise, or the Examiner wishes to make suggestions to advance the

prosecution of this application. Accordingly, an early and favorable action thereon, is therefore earnestly solicited. Please apply any charges or credits to deposit account 50-1133.

Respectfully submitted,

Date: 8.23.05



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